

How hearing loss and hearing aid usage affect communication behavior Markus Meis, Hörzentrum Oldenburg GmbH

Introduction: Moving from the Lab to the Field (Daily Life)

Laboratory Research: Efficacy Intermediate: Virtual Acoustics

Daily Life: Effectiveness







Ecological Validity

Reliability

New Outcome Measurements in Audiology

- Currently: Efficiency measurements, such as PTA, speech in noise tests, listening effort and questionnaires
- Quality of Life measurements are related to the subjective perception form the perspective of the users and have impact on health economical evaluations
- In Future: Demands for a more realistic, everyday, and ecological valid evaluation of hearing aids reflecting not only subjective perception, but also behavioral data from the user along classified dimensions, e.g. the ICF concept

• The ICF concept in Audiology*

The ICF concept (International *Classification* of Functioning, Disability and Health) is a framework for describing and organizing information on functioning and disability



Source: Rehab-Scales.org

Behavioral analyses*

- Moderated group discussions to induce communication situations and behavior with a group of users
- Room: Communication Acoustics Simulator (C-A-S) to reproduce diffuse sound scenarios (with or without reverberation times) semi-natural setting under controlled conditions
- Video controlled with a separated room with one way window
- Analyzing behavior following the Grounded Theory (Glaser/Strauss 1967*) with basic statistical analyses (descriptive, (non-) parametrical test of significance)

*Meis, Markus, Krueger, M., v. Gablenz, P., Holube, I., Gebhard, M., Latzel, M., Paluch, R. (2018). Development and Application of an Annotation Procedure to Assess the Impact of Hearing Aid Amplification on Interpersonal Communication Behavior. Trends in Hearing, Volume 22: 1–17. DOI: 10.1177/2331216518816201.

• The basic concept/setting of the behavioral analyses*

- Group discussions each 15 min; four topics (see Exp. 1). Sound scenario: super market L_{Aeq_15min}=67 dB.
- Group discussion with each of three hearing aids (directionality) and one mode (omnidirectionality)



Comparison of 3 ITE's

- Participants: Two groups á 5 users; 6 male, Age: 57-84 years, Mean = 72.6 years, Hearing Loss: Better Ear (PTA 0.5, 1.0, 2.0 + 4.0 kHz)= 49.7 dB HI
- Randomization scheme:

	Device #1	Device #2	Device #3	OMNI
Group 1	1	2	3	4
Group 2	3	2	1	4

Validation of the communication scenario with different ITE brands



Development of an offline behavior code system and evaluation with ITEs

Recording	Phenomena	Indicators	Concepts
	Two persons are situated side by side. The left one	The left person listen closely to what the other person had	A verbal interaction.
	leans his head slightly to the side and the right one moves his lips. Both of them are wearing glasses.	said. The right person leans forward, to be better understood.	Face-to-face.
			loud environment.

We help people to hear better

*Paluch, R. Krüger, M., Hendrikse, M. Grimm, G., Hohmann, V. & Meis, M. (2017). Proc. ISAAR

Iterative formulation of codes based on Grounded Theory

I General forms of	II General forms of	III Forms of interaction:	IV Inter-dependence:			
interaction	interdependence	Distance to the	Proxemics			
		dialogue partner				
F-t-F vs. group	Speech vs. gestures vs.	Near vs. distant dialogue	Near vs. distant torso			
communication to	combined gestures and	partner (only for F-t-F	movements			
distinguish between those	speech communications.	communications)	[Near: Sitting position of			
two general	To distinguish between	[Near dialogue partners	the upper body leaned			
communication situations.	these communication	are those who sit to the	forward (< 90°) to the			
[F-t-F: The conversation	patterns. [Speech	right and left of a person	conversation partner;			
takes place in direct	contributions and	as direct neighbors; distant	Distant: Sitting position			
contact with only one	gestures: all non-verbal	dialogue partners are	of the upper body in			
person, so a total of 2	gestures, such as	those who sit diagonally	neutral upright position			
people <u>are</u> involved in the	moving, shaking, and	opposite or directly	or leaning back (≥ 90°)			
interaction. Group: verbal	nodding head, blocking	opposite the person to be	on the chair]			
communication in a group	ears, moving arms and	observed, see screenshot				
is when the speaker turns	torso, but classifying in	of the setting]				
to several people and	each to the dichotomy					
listens to more than one	near vs. distant					
person]	proxemics]					

• Offline Annotation scheme: 18 codes



Annotation scheme in detail: Dialogue partner

Near



Distant



Results of the 3 ITE's

Group vs. F-t-F

Dialogue partner

Proxemics



Second iteration: ICF expansion, scaling, and on-the-spot-coding

Rater	A	-B	B	-C	A	-C
ICF (sub-) categories/scale	К	r _{Sp}	К	r _{Sp}	K	r _{Sp}
b140_1 Sustained attention face partner (low-medium-high)	.39	.58	.32	.56	.44	.65
d3504_1 Communication (F-t-F-balanced-group)	.47	.58	.36	.38	.57	.70
d3504_2 Frequency verbal comm. (seldom-sometimes-frequent)	.51	.72	.52	.68	.43	.70
d3504_3 Communication partner (near-balanced-distant)	.59	.73	.62	.70	.72	.79
d3504_4 Proxemics (forward-balanced-backward)	.57	.68	.38	.52	.50	.59
d3504_5 Change torso position (seldom-sometimes-frequent)	.13	.26	.33	.56	.39	.57
d3504_6 Non-understanding gestures (seldom-sometimes-frequent)	.07	.29	.35	.40	.16	.32
d3504_7 Speech supporting gestures (seldom-sometimes-frequent)	.24	.51	.26	.39	.46	.57
Legend: A-C=3 raters; κ = Cohen's kappa, $r_{Sp=}$ Spearman's rho;						

Cohen's kappa: Agreement: <0 = ,,poor", 0-0.20 = ,,slight", 0.21-0.40 = ,,fair", 0.41-0.60 =,,moderate", 0.61-0.80 = ,,substantial", 0.81-1.00 = ,,almost perfect"; see Landis and Koch (1977).

Third iteration: App development, instantaneous coding, and reliability

NEUE SESSION ANNOTATION ABSCHLIESSEN STATISTIK					
Code 1	Code 3	Code 5	Code 7		
F-t-F DP_N PR_N	F-t-F DP_D PR_N	لا ک Gruppe PR_N	لم الم الم الم الم الم الم الم الم الم ا		
Code 2	Code 4	Code 6	Code 8	LÖSCHEN	
F-t-F DP_N PR_D	F-t-F DP_D PR_D	Gruppe PR_D	NichtSprache PR_D		
	Þ	0			

Realibility by intra-class correlation coefficients



Application of the scheme in the field (IRC project)*



Comparison of two beamformers*



Diffuse noise: Shopping mall 71 dB

*Michael Schulte, Markus Meis, Melanie Krüger, Matthias Latzel & Jennifer Appleton-Huber / September 2018 Phonak white paper

Results: overall communication



Participants communicated more with StereoZoom than with the Fixed directional

Results: body position



Head Tracking data



Subjects intuitively turned their head more to make use of the additional StereoZoom benefit

Summary: Annotation scheme and first experimental results

- The method is suitable for evaluating the benefit of hearing solutions in conversation situations, but is restricted for virtual acoustics/semi-natural settings, and not for natural settings in the field
- Behavioral results correlate with speech intelligibility ratings, questionnaire, and partly with head tracking data
- Differences between the Face-2-Face and group communication, as well as in the choice of the conversation partner were shown.
- Finding denotes a forced choice communication partner strategy indicating participation restriction following the ICF d_3504, conversation with many people

Thank you for your attention!

Dr. Markus Meis Hörzentrum Oldenburg GmbH Marie-Curie-Str. 2 D-26129 Oldenburg, Germany

Phone: +49 441 2172-100 Fax: +49 441 2172-150

www.hoerzentrum-oldenburg.de

